

Town of North Hempstead Service Requests via 311 - by Department

March 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	NEW HYDE PARK	1	8.0	
		Adm Svc - From Transfer			1	8.0
		Adm Svc - Green Team	CARLE PLACE	1	11.0	
			HARBOR HILLS	1	0	
			MANHASSET	2	0	
			NEW CASSEL	3	8.7	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	2.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	1	0	
			WESTBURY	1	12.0	
			Adm Svc - Green Team			13
		Adm Svc - PW Parking - Broken Meter	BAXTER ESTATES	1	0	
			PORT WAHINGTON	1	3.0	
			PORT WASHINGTON	3	1.0	
				3	1.3	
		Adm Svc - PW Parking - Broken Meter			8	1.2
	Adminstrative Services			22	3.2	
	Adminstrative Services				22	3.2
	Community Services	Community Services	CommSvc - Bus Booking for Group	THOMASTON	1	0
CommSvc - Bus Booking for Group			1	0		
CommSvc - Bus Pickup Cancel			GARDEN CITY PARK	2	0.5	
			HERRICKS	2	1.0	
			KINGS POINT	1	0	
			MANHASSET	1	0	
			MINEOLA	2	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	3	0.3	
			WESTBURY	5	0.2	
			WILLISTON PARK	1	1.0	
			CommSvc - Bus Pickup Cancel			18
CommSvc - Bus Pickup Schedule			ALBERTSON	1	0	
			GREAT NECK	1	0	
			HERRICKS	1	1.0	
			MANORHAVEN	1	1.0	
			MINEOLA	2	0	
			NEW CASSEL	1	0	
			NORTH HILLS	1	0	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Bus Pickup Schedule	NORTH NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	3	0.7	
		CommSvc - Bus Pickup Schedule			12	0.4
		CommSvc - Misc SR	GARDEN CITY PARK	2	0.5	
			KINGS POINT	1	3.0	
			MELVILLE	1	1.0	
			MINEOLA	1	5.0	
			NORTH NEW HYDE PARK	1	14.0	
				2	3.0	
			CommSvc - Misc SR			8
		CommSvc - Seasonal Programs Registration	HERRICKS	1	0	
			NORTH HILLS	1	0	
		CommSvc - Seasonal Programs Registration			2	0
	Community Services			41	1.0	
Community Services			41	1.0		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	CARLE PLACE	1	7.0	
			EAST HILLS	1	1.0	
		Animal Sh - Barking Dog			2	4.0
		Animal Sh - Call Back		1	1.0	
		Animal Sh - Call Back			1	1.0
		Animal Sh - Dog Adoption		51	0	
		Animal Sh - Dog Adoption			51	0
		Animal Sh - Dog Defecation	NEW HYDE PARK	1	10.0	
			SEARINGTOWN	1	6.0	
		Animal Sh - Dog Defecation			2	8.0
		Animal Sh - Found Animal	CEDARHURST	1	1.0	
			GREAT NECK PLAZA	1	1.0	
			MALLVERNE	1	2.0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	2.0	
			PORT WASHINGTON	1	0	
			WESTBURY	2	0.5	
				1	1.0	
		Animal Sh - Found Animal			9	1.0
		Animal Sh - Injured Dog	NORTH NEW HYDE PARK	1	1.0	
			westbury	1	0	
		Animal Sh - Injured Dog			2	0.5
		Animal Sh - Lost Animal	BALDWIN	1	1.0	
			FLORAL PARK	1	2.0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	GREAT NECK	2	1.0
			GREENLAWN	1	0
			HICKSVILLE	2	2.0
			JAMAICA	1	3.0
			MANHASSET	2	1.0
			MUNSEY PARK	1	0
			PLANDOME	1	2.0
			PORT WASHINGTON	2	1.0
			ROSLYN HEIGHTS	1	1.0
			SEAFORD	1	1.0
			SEARINGTOWN	1	1.0
			VALLEY STREAM	1	1.0
			WESTBURY	3	0
				1	1.0
		Animal Sh - Lost Animal		22	1.0
		Animal Sh - Menacing or Harrassing Dog	GARDEN CITY PARK	1	10.0
			GLENWOOD LANDING	1	6.0
			NEW CASSEL	1	8.0
			PORT WASHINGTON	1	0
			WESTBURY	2	1.0
		Animal Sh - Menacing or Harrassing Dog		6	4.3
		Animal Sh - Misc	GREAT NECK	1	0
			MANHASSET	1	1.0
			PORT WASHINGTON	1	14.0
		Animal Sh - Misc		3	5.0
		Animal Sh - Sign	MANHASSET	1	0
			PORT WASHINGTON	1	8.0
		Animal Sh - Sign		2	4.0
		Animal Sh - Surrender a dog	CARLE PLACE	1	0
			MANORHAVEN	1	0
		Animal Sh - Surrender a dog		2	0
		Animal Sh - Unleashed - Stray Dog	HERRICKS	1	2.0
			KINGS POINT	1	4.0
			MANHASSET	1	4.0
			NEW CASSEL	2	3.5
			PORT WAHINGTON	1	0
			PORT WASHINGTON	1	0
			WESTBURY	3	9.3
		Animal Sh - Unleashed - Stray Dog		10	4.5

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter			112	1.4
	Cat Shelter	Cat Shelter - Call Back		18	3.4
		Cat Shelter - Call Back		18	3.4
		Cat Shelter - Feral Cats	ALBERTSON	1	0
			CARLE PLACE	2	9.0
			FLORAL PARK	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	5	2.6
			KINGS POINT	1	0
			LAKE SUCCESS	1	0
			MINEOLA	1	0
			MUNSEY PARK	1	21.0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	4	1.8
			ROSLYN ESTATES	1	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	4.0
			WESTBURY	3	0
			WILLISTON PARK	2	0.5
		Cat Shelter - Feral Cats		28	2.3
	Cat Shelter			46	2.7
	Code Enforcement	Code - After Hours/Weekend Construction	CARLE PLACE	2	3.5
			ROSLYN HEIGHTS	1	5.0
		Code - After Hours/Weekend Construction		3	4.0
		Code - Animal (except Dog / Cat / Wild life)	CARLE PLACE	1	17.0
		Code - Animal (except Dog / Cat / Wild life)		1	17.0
		Code - Basketball Stanchion	ROSLYN	1	0
		Code - Basketball Stanchion		1	0
		Code - Boat	CARLE PLACE	1	7.0
		Code - Boat		1	7.0
		Code - Building Permit	CARLE PLACE	1	0
			GREAT NECK	2	0
			MANHASSET	2	4.5
			PORT WASHINGTON	6	0
			WILLISTON PARK	1	0
		Code - Building Permit		12	0.8
		Code - Call Back Request		70	1.1
		Code - Call Back Request		70	1.1
		Code - Commercial Vehicle stored on Residential Property	MANHASSET	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	NEW CASSEL	4	6.8
			ROSLYN HEIGHTS	1	5.0
		Code - Commercial Vehicle stored on Residential Property		6	5.3
		Code - Commerical Garbage Container	MANHASSET	1	4.0
		Code - Commerical Garbage Container		1	4.0
		Code - Court	ALBERTSON	1	0
			CARLE PLACE	1	0
			GREAT NECK	4	0
			GREENVALE	1	0
			MANHASSET	7	0
			NEW CASSEL	9	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	5	0
			ROSLYN HEIGHTS	2	0
				1	0
		Code - Court		34	0
		Code - Drop Off Bin	MANHASSET	1	0
		Code - Drop Off Bin		1	0
		Code - Dumpster	ALBERTSON	2	1.5
			MANHASSET	3	10.0
			NEW HYDE PARK	1	5.0
			manhasset	1	10.0
		Code - Dumpster		7	6.9
		Code - Fence	ALBERTSON	2	3.5
			Albertson	1	7.0
			MANHASSET	1	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	2	4.0
			PORT WASHINGTON	5	1.4
			ROSLYN HEIGHTS	1	32.0
			UNIVERSITY GARDENS	1	0
				1	0
		Code - Fence		15	4.1
		Code - Garbage	CARLE PLACE	1	7.0
			MANHASSET	1	18.0
			NEW CASSEL	4	2.0
			NORTH NEW HYDE PARK	4	3.5

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Garbage	PORT WASHINGTON	4	2.5
			SEARINGTOWN	3	3.0
				1	4.0
		Code - Garbage		18	3.9
		Code - Graffiti	GARDEN CITY PARK	1	4.0
			NEW CASSEL	1	0
			NEW HYDE PARK	1	4.0
		Code - Graffiti		3	2.7
		Code - Handicap Parking	NEW CASSEL	1	16.0
			PORT WASHINGTON	1	6.0
		Code - Handicap Parking		2	11.0
		Code - Leaves Accumulation	GREAT NECK	1	0
			PORT WASHINGTON	2	11.5
			ROSLYN HEIGHTS	2	0
		Code - Leaves Accumulation		5	4.6
		Code - Litter	GARDEN CITY PARK	1	1.0
			GREAT NECK	1	24.0
			HERRICKS	1	4.0
			MANHASSET	1	8.0
			NEW CASSEL	3	5.0
			PORT WASHINGTON	1	0
		Code - Litter		8	6.5
		Code - Miscellaneous	ALBERTSON	1	0
			CARLE PLACE	1	12.0
			FLORAL PARK CENTRE	1	5.0
			GREAT NECK	4	2.0
			GREENVALE	1	6.0
			MANHASSET	7	7.4
			NEW CASSEL	3	9.3
			NEW CASTEL	1	8.0
			NEW HYDE PARK	1	2.0
			NO NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	2	2.5
			PORT WASHINGTON	8	1.8
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	2	7.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Miscellaneous	great neck	1	0
				1	7.0
		Code - Miscellaneous		37	4.4
		Code - No Plates / Inoperable Vehicle	MANHASSET	1	0
			NEW CASSEL	8	0.6
			PORT WASHINGTON	3	1.7
			SEARINGTOWN	1	18.0
		Code - No Plates / Inoperable Vehicle		13	2.2
		Code - Noise	MANHASSET	3	3.3
			NEW CASSEL	2	3.5
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	1	0
		Code - Noise		8	2.1
		Code - Odor	MANHASSET	1	1.0
		Code - Odor		1	1.0
		Code - Overgrown Vegetation	NEW CASSEL	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	2	1.5
		Code - Overgrown Vegetation		4	0.8
		Code - Property Maintenance	ALBERTSON	1	0
			GARDEN CITY PARK	1	1.0
			NEW CASSEL	11	2.0
			NORTH NEW HYDE PARK	2	5.5
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	4	2.0
		Code - Property Maintenance		21	2.0
		Code - Property Violations Search		184	6.6
		Code - Property Violations Search		184	6.6
		Code - Sidewalk Obstruction	GREAT NECK	1	4.0
			MANHASSET	1	14.0
			NEW CASSEL	1	0
			PORT WASHINGTON	1	12.0
		Code - Sidewalk Obstruction		4	7.5
		Code - Signs	CARLE PLACE	3	6.0
			GREENVALE	1	5.0
			MANHASSET	11	4.4
			NEW CASSEL	4	2.2
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	3	5.3

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Signs	PORT WASHINGTON	6	4.0		
			ROSLYN HEIGHTS	1	12.0		
			great neck	1	0		
				1	0		
		Code - Signs			33	4.0	
		Code - Storage and Display	NEW CASSEL	1	0		
			PORT WASHINGTON	4	0		
		Code - Storage and Display			5	0	
		Code - Tree Removal	MANHASSET	3	2.3		
			NEW HYDE PARK	1	3.0		
			ROSLYN HEIGHTS	1	0		
		Code - Tree Removal			5	2.0	
		Code - Unlawful Property Use	GREAT NECK	2	17.0		
			MANHASSET	3	4.3		
			NEW CASSEL	3	5.7		
			NEW HYDE PARK	1	7.0		
			PORT WASHINGTON	1	0		
			ROSLYN HEIGHTS	3	5.3		
			albertson	1	6.0		
		Code - Unlawful Property Use			14	6.6	
		Code - Water Flow / Accumulation	GREAT NECK	1	0		
			HERRICKS	1	1.0		
			NORTH NEW HYDE PARK	2	2.5		
		Code - Water Flow / Accumulation			4	1.5	
	Code Enforcement				521	4.2	
	Parking Enforcement	Prkg Enfrc	Prkg Enfrc - Call Back Request		3	1.3	
			Prkg Enfrc - Call Back Request			3	1.3
			Prkg Enfrc - Commercial Parking	ALBERTSON	1	0	
				GARDEN CITY PARK	2	6.0	
				NEW HYDE PARK	1	9.0	
			Prkg Enfrc - Commercial Parking			4	5.2
			Prkg Enfrc - From Transfer	GREAT NECK	1	12.0	
			Prkg Enfrc - From Transfer			1	12.0
			Prkg Enfrc - Parking Violations Complaint	GREAT NECK	8	4.5	
				NEW CASSEL	4	7.0	
	NEW CASTLE	1		0			

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	ROSLYN HEIGHTS	1	3.0
			manhasset	1	5.0
		Prkg Enfrc - Parking Violations Complaint		15	4.8
	Parking Enforcement			23	4.7
Department of Public Safety				702	3.7
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	GARDEN CITY PARK	3	0
			port washington	1	0
		Hwy - Abandoned Vehicle		4	0
		Hwy - Animal Sign - New Request	PORT WASHINGTON	1	0
		Hwy - Animal Sign - New Request		1	0
		Hwy - Bee's Nest Removal	NORTH NEW HYDE PARK	1	7.0
		Hwy - Bee's Nest Removal		1	7.0
		Hwy - Call Back Request		15	0
		Hwy - Call Back Request		15	0
		Hwy - Catch Basin	GREAT NECK	1	13.0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	2	4.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	3	1.0
			port washington	1	0
		Hwy - Catch Basin		9	2.7
		Hwy - Complaint - Highway Employee / Vehicle	NORTH NEW HYDE PARK	1	4.0
		Hwy - Complaint - Highway Employee / Vehicle		1	4.0
		Hwy - Curb Repair	CARLE PLACE	1	0
			GARDEN CITY PARK	2	1.0
			MANHASSET	3	11.3
			NEW CASSEL	1	2.0
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	2.5
			WESTBURY	1	0
				2	2.5
		Hwy - Curb Repair		15	3.2
		Hwy - Dead Animal Pickup	ALBERTSON	2	3.5
			CARLE PLACE	1	0
			FLOWER HILL	1	1.0
			MANORHAVEN	1	5.0
			NEW CASSEL	1	3.0

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	NEW HYDE APRK	1	0
			PORT WASHINGTON	3	4.3
			ROSLYN	1	4.0
			ROSLYN HEIGHTS	4	1.5
			SEARINGTOWN	1	1.0
		Hwy - Dead Animal Pickup		16	2.5
		Hwy - Dead End Guard Rail		1	0
		Hwy - Dead End Guard Rail		1	0
		Hwy - From Transfer	GREAT NECK	1	1.0
			WESTBURY	1	0
			WESTBURY / NEW CASSEL	1	0
		Hwy - From Transfer		3	0.3
		Hwy - Miscellaneous	CARLE PLACE	2	6.5
			GARDEN CITY PARK	3	5.7
			GREAT NECK	2	0.5
			MANHASSET	3	5.3
			NEW CASSEL	1	0
			NEW CASsel	1	0
			NEW HYDE PARK	2	0
			NO NEW HYDE PARK	1	2.0
			PORT WASHINGTON	4	4.5
			port washington	1	1.0
				1	1.0
		Hwy - Miscellaneous		21	3.3
		Hwy - Permits / Road Opening Application Request		3	0
		Hwy - Permits / Road Opening Application Request		3	0
		Hwy - Pothole	GARDEN CITY PARK	1	0
			GREAT NECK	2	4.0
			GREENVALE	1	3.0
			HERRICKS	1	1.0
			MANHASSET	7	4.3
			NE CASSEL	1	7.0
			NEW CASSEL	6	6.7
			NEW HYDE PARK	5	1.0
			NORTH NEW HYDE PARK	2	4.5
			PORT WASHINGTON	5	5.2
			ROSLYN HEIGHTS	1	3.0
			port washington	2	2.0
		Hwy - Pothole		34	4.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	PORT WASHINGTON	8	1.5
			ROSLYN	3	3.0
			ROSLYN HEIGHTS	6	3.0
			ROSLYN HTS	1	3.0
			SEARINGTOWN	3	3.0
			manhasset	1	6.0
			port washington	6	2.5
		Hwy - Pothole Filled Without Request		28	2.6
		Hwy - Street Drainage / Flooding	NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	1	0
		Hwy - Street Drainage / Flooding		3	0
		Hwy - Street Painting	ROSLYN	1	0
			ROSLYN HEIGHTS	1	0
		Hwy - Street Painting		2	0
		Hwy - Street Sign - New Request	ALBERTSON	1	0
			GARDEN CITY PARK	1	0
			NEW CASSEL	1	6.0
			NEW HYDE PARK	2	0
			PORT WASHINGTON	3	2.0
			SEARINGTOWN	2	3.0
			UNIVERSITY GARDENS	1	0
			port washington	1	0
		Hwy - Street Sign - New Request		12	1.5
		Hwy - Street Sign - Remove	NEW CASSEL	1	0
		Hwy - Street Sign - Remove		1	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	2	2.5
			CARLE PLACE	2	4.5
			GREAT NECK	1	20.0
			MANHASSET	3	2.3
			NEW CASSEL	2	1.0
			NEW HYDE PARK	3	0.3
			NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	3	2.0
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	21.0
			WESTBURY	2	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	garden city park	1	2.0
				1	0
		Hwy - Street Sign - Repair / Replace		23	3.3
		Hwy - Street Sweeping / Cleaning	EAST HILLS	1	1.0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	5.0
			HERRICKS	2	4.5
			MANHASSET	1	0
			NEW CASSEL	3	3.7
			NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	2	3.5
			SEARINGTOWN	4	1.5
		Hwy - Street Sweeping / Cleaning		17	2.5
		Hwy - Tree Branch / Debris Pickup	CARLE PLACE	1	3.0
			GREAT NECK	1	0
			NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	10.0
			ROSLYN HEIGHTS	1	5.0
		Hwy - Tree Branch / Debris Pickup		7	4.1
		Hwy - Tree Fallen - Emergency	ALBERTSON	1	1.0
			CARLE PLACE	1	15.0
			ROSLYN HEIGHTS	1	1.0
		Hwy - Tree Fallen - Emergency		3	5.7
		Hwy - Tree Planting	ALBERTSON	4	0
			CARLE PLACE	3	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	4	0
			GREAT NECK	2	0
			HERRICKS	3	0
			MANHASSET	14	0
			NEW HYDE PARK	4	0
			NORTH NEW HYDE PARK	35	0.3
			SEARINGTOWN	1	0
			manhasset	1	0
		Hwy - Tree Planting		72	0.2
		Hwy - Tree Stump Removal	CARLE PLACE	6	2.0

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Department of Public Works	Highway Department	Hwy - Tree Stump Removal	GARDEN CITY PARK	7	0	
			GREAT NECK	1	0	
			GREAT NECK ESTATES	1	0	
			HERRICKS	1	0	
			MANHASSET	4	2.5	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	5	0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	4	2.8	
			UNIVERSITY GARDENS	1	0	
			albertson	1	0	
		Hwy - Tree Stump Removal			35	0.9
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	3	0	
			CARLE PLACE	4	0.8	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	4	8.0	
			GREAT NECK	4	0	
			HERRICKS	3	4.3	
			MANHASSET	5	1.6	
			NEW CASSEL	3	0	
			NEW HYDE PARK	6	0	
			NORTH NEW HYDE PARK	23	0.1	
			PORT WASHINGTON	6	0.2	
			ROSLYN HEIGHTS	3	0	
			SEARINGTOWN	2	0	
			UNIVERSTITY GARDENS	1	1.0	
		WESTBURY	3	0		
		Hwy - Tree Trimming / Removal Inspection			71	0.9
	Highway Department			398	1.7	
	Street Lighting District	Street Light - Cable Break	NORTH NEW HYDE PARK	1	0	
			Street Light - Cable Break			1
		Street Light - Cycles On / Off	ALBERTSON	2	5.5	
			CARLE PLACE	2	3.0	
			GARDEN CITY PARK	3	4.3	
			HERRICKS	4	3.5	
			NEW HYDE PARK	1	5.0	

Town of North Hempstead Service Requests via 311 - by Department

March 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	NORTH NEW HYDE PARK	4	0.5
			PORT WASHINGTON	3	9.0
			ROSLYN HEIGHTS	2	8.0
			WESTBURY	1	0
			garden city park	1	5.0
		Street Light - Cycles On / Off		23	4.3
		Street Light - Fixture Problem	ALBERTSON	1	0
			CARLE PLACE	1	0
			GARDEN CITY PARK	2	2.5
			GREAT NECK	1	20.0
			GREENVALE	1	0
			HERRICKS	3	0.7
			NEW CASSEL	1	0
			NEW HYDE PARK	2	4.5
			NORTH NEW HYDE PARK	3	5.3
			PORT WASHINGTON	3	0
			SEARINGTOWN	1	6.0
		Street Light - Fixture Problem		19	3.1
		Street Light - Light Out (Single)	ALBERTSON	3	3.3
			CALRE PLACE	1	2.0
			CARLE PLACE	11	2.5
			GARDEN CITY PARK	11	2.4
			GREAT NECK	4	4.5
			HERRICKS	2	1.5
			MANHASSET	3	3.0
			MANHASSET HILLS	1	18.0
			MINEOLA	2	9.5
			NEW CASSEL	5	4.8
			NEW HYDE PARK	2	21.5
			NO NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	9	0.7
			PORT WASHINGTON	3	3.7
			ROSLYN	1	3.0
			ROSLYN HEIGHTS	11	5.8
			SEARINGTOWN	2	5.5
			WESTBURY	7	5.9
			garden city park	1	5.0
		Street Light - Light Out (Single)		81	4.2
		Street Light - Lights Out (Multiple)	ALBERTSON	1	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	CARLE PLACE	1	0
			GARDEN CITY PARK	2	4.5
			HERRICKS	1	0
			MANHASSET	2	0
			NORTH NEW HYDE PARK	4	1.2
			PORT WASHINGTON	2	2.5
			ROSLYN HEIGHTS	8	4.1
			SEARINGTOWN	1	0
			WESTBURY	1	14.0
		Street Light - Lights Out (Multiple)		23	2.9
		Street Light - Mark Out	ALBERTSON	20	3.8
			BAXTER ESTATES	3	1.3
			CARLE PL	2	3.0
			CARLE PLACE	49	5.0
			CARLEL PLACE	1	3.0
			EAST GARDEN CITY	1	1.0
			EAST HILLS	1	6.0
			GARDEN CITY PARK	18	7.7
			GLENWOOD LANDING	2	3.0
			GREAT NECK	12	4.4
			HARBOR HILLS	7	2.6
			HERRICKS	3	5.3
			MANHASSET	11	6.4
			NEW CASSEL	3	6.3
			NEW HYDE PARK	4	5.8
			NORTH NEW HYDE PARK	20	6.4
			NORTHHEMPSTEAD	1	3.0
			PORT WASHINGTON	9	3.7
			PT WASHINGTON	2	3.0
			ROSLYN HEIGHTS	16	2.3
			SADDLE ROCK ESTATES	1	4.0
			SAFDLE ROCK ESTATES	1	4.0
			SEARINGTOWN	16	3.6
			UNIVERSITY GARDENS	1	15.0
			WESTBURY	4	7.0
		Street Light - Mark Out		208	4.8
		Street Light - Misc Problems	CARLE PLACE	1	5.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Misc Problems	HERRICKS	1	0	
			PORT WASHINGTON	1	0	
		Street Light - Misc Problems			3	1.7
		Street Light - New Light Request	FLOWER HILL	1	0	
		Street Light - New Light Request			1	0
		Street Light - On During Day	ALBERTSON	1	7.0	
			CARLE PLACE	2	3.5	
			GARDEN CITY PARK	4	5.5	
			GREAT NECK	8	2.0	
			HERRICKS	2	6.5	
			HICKSVILLE	1	0	
			MANHASSET	2	8.5	
			MANHASSET HILLS	1	0	
			NEW CASSEL	1	7.0	
			NO NEW HYDE PARK	1	5.0	
			NORTH NEW HYDE PARK	9	3.6	
			PORT WASHINGTON	8	5.9	
			SEARINGTOWN	2	1.5	
			WESTBURY	1	4.0	
		Street Light - On During Day			43	4.2
		Street Light - Pole Problem	ALBERTSON	1	12.0	
			MANHASSET	1	6.0	
			NEW HYDE PARK	1	5.0	
		Street Light - Pole Problem			3	7.7
	Street Lighting District			405	4.4	
Department of Public Works				803	3.1	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	0	
			NEW CASSEL	1	1.0	
		Housing - Appliance			3	0.3
		Housing - High Priority SR	MANHASSET	1	0	
			NEW CASSEL	1	4.0	
		Housing - High Priority SR			2	2.0
		Housing - Misc Carpentry	NEW CASSEL	2	3.0	
		Housing - Misc Carpentry			2	3.0
		Housing - Misc SR	MANHASSET	4	1.8	
			NEW CASSEL	2	1.0	
				1	0	
		Housing - Misc SR			7	1.3

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Housing Authority	Housing Authority	Housing - Plumbing	MANHASSET	3	7.0
		Housing - Plumbing		3	7.0
	Housing Authority			17	2.4
Housing Authority				17	2.4
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	0
			BAXTER ESTATES	1	0
			EAST HILLS	1	2.0
			GREAT NECK	2	3.5
			MANHASSET	1	2.0
			MINEOLA	1	6.0
			NEW HYDE PARK	2	1.0
			NEW HYDEPARK	1	5.0
			NO NEW HYDE PARK	1	1.0
			PORT WASHINGTON	2	2.5
			WESTBURY	1	5.0
			WILLISTON PARK	2	10.5
		OIC - From Transfer		16	3.5
		OIC - Inter Municipal SR	ALBERSTON	1	1.0
			BAXTER ESTATES	1	6.0
			CARLE PLACE	1	3.0
			EAST HILLS	5	1.0
			EAST WILLILSTON	1	2.0
			FLOWER HILL	1	1.0
			GARDEN CITY PARK	4	1.2
			GREAT NECK	4	2.8
			MANHASSET	2	1.0
			MINEOLA	2	1.0
			MUNSEY PARK	1	2.0
			NEW HYDE PARK	4	1.2
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	22.0
			PLANDOME MANOR	1	1.0
			PORT WASHINGTON	2	2.0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	4	1.0
			RUSSELL GARDENS	2	0.5
			SEARINGTOWN	3	2.3
			WESTBURY	2	0
			north NEW HYDE PARK	1	2.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	port washington	1	0
				1	1.0
		OIC - Inter Municipal SR		47	1.9
	Inter Municipal Affairs			63	2.3
Inter Municipal Affairs				63	2.3
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		2	0
		Park - Call Back Request		2	0
		Park - From Transfer	ROSLYN	1	4.0
		Park - From Transfer		1	4.0
		Park - Miscellaneous	GARDEN CITY PARK	1	1.0
			MANORHAVEN	1	3.0
			MELVILLE	1	1.0
			MERRICK	1	1.0
			NEW CASSEL	1	5.0
			NORTH NEW HYDE PARK	1	7.0
			PORT WASHINGTON	2	2.0
			ROSLYN HEIGHTS	1	2.0
				3	1.3
		Park - Miscellaneous		12	2.3
		Park - Park Facilities Maintenance		7	2.0
		Park - Park Facilities Maintenance		7	2.0
		Park - Park Permit Application Request		27	0.2
		Park - Park Permit Application Request		27	0.2
	Parks and Recreation Department			49	1.0
Parks and Recreation Department				49	1.0
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		5	0.6
		BZA - Questions needing Answers		5	0.6
		BZA - Request for a Zoning file	PORT WASHINGTON	1	0
		BZA - Request for a Zoning file		1	0
	Board of Zoning Appeals			6	0.5
	Building Department	Bldg - Application Status	ALBERTSON	1	0
			GARDEN CITY PARK	1	19.0
			GREAT NECK	1	0
			HERRICKS	1	21.0
			MANHASSET	5	5.2
			NEW HYDE PARK	3	1.7
			NORTH NEW HYDE PARK	6	4.2
			PORT WASHINGTON	13	4.2
			ROSLYN	1	0
	ROSLYN HEIGHTS	5	2.6		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Application Status	SEARINGTOWN	1	3.0
			WESTBURY	1	4.0
		Bldg - Application Status		39	4.4
		Bldg - Call Back		13	0.5
		Bldg - Call Back		13	0.5
		Bldg - Certificate Status	ALBERTSON	1	0
			GARDEN CITY PARK	2	0
			GREAT NECK	1	0
			NORTH NEW HYDE PARK	1	0
		Bldg - Certificate Status		5	0
		Bldg - Construction Complaint	CARLE PLACE	1	29.0
			GREAT NECK	4	1.2
			HERRICKS	2	3.5
			MANHASSET	2	5.0
			ROSLYN HGTS	1	13.0
			SEARINGTOWN	1	17.0
			roslyn heights	1	1.0
		Bldg - Construction Complaint		12	6.8
		Bldg - Employee Complaint	FLUSHING	1	1.0
			GARDEN CITY PARK	1	2.0
			ISLAND PARK	1	0
			NEW CASSEL	1	2.0
			PORT WASHINGTON	1	14.0
		Bldg - Employee Complaint		5	3.8
		Bldg - General Question Needs Answers	ROSLYN HEIGHTS	1	1.0
				102	3.7
		Bldg - General Question Needs Answers		103	3.6
		Bldg - Housing Complaint	MANHASSET	1	0
			NEW CASSEL	2	0
			PORT WASHINGTON	1	0
		Bldg - Housing Complaint		4	0
		Bldg - Illegal Housing	GARDEN CITY PARK	2	4.0
			HERRICKS	1	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	5	0.4
			ROSLYN HEIGHTS	4	0
			SEARINGTOWN	1	0
			WESTBURY	3	2.0
		Bldg - Illegal Housing		18	0.9

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Inspection Request	ALBERTSON	1	18.0	
			CARLE PLACE	1	1.0	
			GREAT NECK	1	18.0	
			GREENVALE	1	2.0	
			HERRICKS	1	10.0	
		Bldg - Inspection Request			5	9.8
		Bldg - Permit Question Needs Answers		32	6.3	
		Bldg - Permit Question Needs Answers			32	6.3
		Bldg - Retaining Wall	HARBOR HILLS	1	0	
		Bldg - Retaining Wall			1	0
		Bldg - Suspect Work Without a Permit	CARLE PLACE	2	2.0	
			FLORAL PARK CENTRE	1	0	
			GREAT NECK	3	0	
			MANHASSET	1	7.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	3.0	
			ROSLYN HEIGHTS	1	0	
			UNIVERSITY GARDENS	1	11.0	
			Bldg - Suspect Work Without a Permit			13
		Building Department			250	3.8
	Planning Department	Planning - Call Back Request		1	5.0	
		Planning - Call Back Request			1	5.0
		Planning - Questions needing Answers	MANHASSET	1	1.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	1	1.0	
			1	1.0		
	Planning - Questions needing Answers			5	1.4	
	Planning Department			6	2.0	
	Planning and Building Department				262	3.7
	Project Independence	Project Independence	PI - Call Back Request	NORTH NEW HYDE PARK	1	0
					47	1.6
			PI - Call Back Request			48
PI - Caregiver Support			EAST HILLS	1	0	
			GREAT NECK	2	0.5	
			GREAT NECK PLAZA	2	1.0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Caregiver Support	NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
		PI - Caregiver Support		7	0.4
		PI - Financial Assistance	GREAT NECK	1	3.0
		PI - Financial Assistance		1	3.0
		PI - Food and Hunger	PORT WASHINGTON	2	1.0
		PI - Food and Hunger		2	1.0
		PI - Health and Mental Health	ALBERTSON	2	3.5
			CARLE PLACE	1	0
			FLOWER HILL	1	0
			GREAT NECK	24	0.3
			GREAT NECK PLAZA	18	0
			HERRICKS	1	0
			KENSINGTON	1	0
			KINGS POINT	2	0
			MANHASSET	1	0
			MANORHAVEN	4	0
			MINEOLA	12	0.1
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	6	0.2
			PORT EASHINGTON	1	0
			PORT WASHINGTON	15	0.5
			PORT WASHINGTON NORTH	1	5.0
			ROSLYN	2	1.0
			ROSLYN HEIGHTS	2	0
			THOMASTON	5	0
			WESTBURY	3	0
				4	0
		PI - Health and Mental Health		108	0.3
		PI - Household Maintenance	EAST HILLS	1	2.0
			GARDEN CITY PARK	3	2.3
			GREAT NECK	3	0
			GREAT NECK ESTATES	1	0
			HERRICKS	2	2.0
			KINGS POINT	1	1.0
			MANHASSET	1	0
			MANORHAVEN	1	1.0
			MINEOLA	6	0.3

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Household Maintenance	NEW CASSEL	1	1.0
			NEW HYDE PARK	3	9.7
			NORTH NEW HYDE PARK	3	0.7
			PORT WASHINGTON	2	3.0
			ROSLYN HEIGHTS	2	2.0
			WESTBURY	2	1.0
			WILLISTON PARK	3	0.7
		PI - Household Maintenance		35	1.8
		PI - Membership Registration	ALBERTSON	4	0
			BAXTER ESTATES	1	0
			CARLE PLACE	3	0
			EAST HILLS	1	0
			EAST WILLISTON	1	0
			FLORAL PARK	3	0
			FLOWER HILL	2	0
			GARDEN CITY PARK	5	0
			GREAT NECK	7	0
			GREAT NECK PLAZA	9	0
			HERRICKS	3	0
			KINGS POINT	1	0
			MANHASSET	5	0
			MANORHAVEN	4	0
			MINEOLA	14	0
			NEW CASSEL	1	0
			NEW HYDE PARK	8	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	5	0
			OLD WESTBURY	1	0
			PLANDOME	1	0
			PORT WASHINGTON	15	0
			PORTWASHINGTON	1	0
			ROSLYN	2	0
			ROSLYN HEIGHTS	3	0
			SANDS POINT	1	0
			THOMASTON	1	0
			UNIVERSITY GARDENS	2	0
			WESTBURY	6	0
			WILLISTON PARK	4	0
		PI - Membership Registration		117	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Miscellaneous	ALBERTSON	3	2.3
			BAXTER ESTATES	2	2.5
			CARLE PLACE	1	0
			EAST HILLS	2	1.0
			EAST WILLISTON	1	2.0
			FLOWER HILL	1	4.0
			GARDEN CITY PARK	2	1.0
			GRAT NECK	1	1.0
			GREAT NECK	11	2.9
			GREAT NECK ESTATES	1	4.0
			GREAT NECK PLAZA	2	3.0
			HERRICKS	1	0
			MANHASSET	4	1.8
			MANORHAVEN	3	0.3
			MINEOLA	6	0.2
			NEW CASSEL	3	1.0
			NEW HYDE PARK	4	2.8
			NORTH HILLS	1	2.0
			NORTH NEW HYDE PARK	1	5.0
			PORT WASHINGTON	4	1.8
			PORT WASHINGTON NORTH	1	0
			ROSLYN ESTATES	1	2.0
			ROSLYN HEIGHTS	5	0.2
			UNIVERSITY GARDENS	1	1.0
			WESTBURY	4	0.2
			WILLISTON PARK	3	0
			manhasset	1	0
				3	2.3
		PI - Miscellaneous		73	1.6
		PI - NORC SR	NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	5	0.8
		PI - NORC SR		7	0.6
		PI - No Heat emergency (Excl HA)	MANHASSET	2	1.0
		PI - No Heat emergency (Excl HA)		2	1.0
		PI - Program Registration	EAST WILLISTON	1	1.0
			HERRICKS	2	0.5
			MANHASSET	2	3.0
			MINEOLA	1	1.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Program Registration	NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	5	1.2
			PORT WASHINGTON	1	0
			ROSLYN ESTATES	1	1.0
			WILLISTON PARK	2	0
				1	0
		PI - Program Registration		18	0.9
		PI - Taxi Service	ACORN PONDS	1	0
			ALBERTSON	33	0
			BAXTER ESTATES	5	0
			CARLE PLACE	4	0
			EAST HILLS	9	0
			EAST WILLISTON	6	0
			FLORAL PARK	16	0
			FLORAL PARK CENTRE	2	0
			FLOWER HILL	13	0
			GARDEN CITY PARK	75	0
			GREAT NECK	162	0.0
			GREAT NECK ESTATES	13	0
			GREAT NECK PLAZA	85	0.0
			HERRICKS	27	0
			KINGS POINT	25	0
			LAKE SUCCESS	2	0
			MANHASSET	38	0
			MANHASSETT	2	0
			MANORHAVEN	49	0
			MINEOLA	86	0
			NEW CASSEL	29	0
			NEW HYDE	1	0
			NEW HYDE PARK	45	0
			NORTH HILLS	36	0
			NORTH NEW HYDE PARK	101	0
			PLANDOME	1	0
			PORT WAHINGTON	1	0
			PORT WASHINGTON	204	0
			PORT WASHINGTON NORTH	24	0
			PORTWASHINGTON	1	0
			ROSLYN	10	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	ROSLYN ESTATES	3	0
			ROSLYN HARBOR	5	0
			ROSLYN HEIGHT	1	0
			ROSLYN HEIGHTS	41	0
			RUSSELL GARDENS	7	0
			SANDS POINT	2	0
			SEARINGTOWN	6	0
			THOMASTON	9	0
			UNIVERSITY GARDENS	5	0
			WESTBURY	40	0
			WILLISTON PARK	55	0.0
			westbury	2	0
			westbury-	1	0
				16	0
		PI - Taxi Service		1,299	0.0
		PI - Taxi Service Cancellation	BAXTER ESTATES	1	0
			EAST HILLS	1	0
			GARDEN CITY PARK	3	0
			GREAT NECK	1	0
			GREAT NECK	21	0
			GREAT NECK PLAZA	13	0
			HERRICKS	3	0
			KINGS POINT	5	0
			MANHASSET	2	0
			MINEOLA	5	0
			NEW HYDE PARK	1	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	6	0
			PORT WASHINGTON	12	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	3	0
			RUSSELL GARDENS	1	0
			THOMASTON	2	0
			WESTBURY	2	0
			WILLISTON PARK	6	0
				1	0
		PI - Taxi Service Cancellation		91	0
		PI - Taxi Service Complaint	ALBERTSON	1	1.0
			GARDEN CITY PARK	2	2.5

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service Complaint	GREAT NECK	1	1.0
			KINGS POINT	3	1.0
			NORTH NEW HYDE PARK	4	1.0
		PI - Taxi Service Complaint		11	1.3
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	6	0.7
			CARLE PLACE	2	1.0
			EAST HILLS	3	0.3
			EAST WILLISTON	3	0
			FLORAL PARK	2	3.0
			GARDEN CITY PARK	8	1.1
			GREAT NECK	17	1.7
			GREAT NECK ESTATES	2	0
			GREAT NECK PLAZA	5	2.8
			HERRICKS	3	1.0
			KINGS POINT	2	7.5
			MANHASSET	6	1.7
			MANORHAVEN	1	1.0
			MINEOLA	11	0.6
			MUNSEY PARK	1	0
			NEW CASSEL	1	1.0
			NEW HYDE PARK	11	0.8
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	18	0.9
			OLD WESTBURY	1	1.0
			PLANDOME	1	0
			PLANDOME MANOR	1	4.0
			PORT WASHINGTON	10	1.3
			PORT WASHINGTON NORTH	2	4.5
			ROSLYN	2	0
			ROSLYN ESTATES	2	0
			ROSLYN HEIGHTS	4	0
			ROSYLN	1	0
			SADDLE ROCK	1	4.0
			SANDS POINT	1	0
			SEARINGTOWN	2	0
			THOMASTON	1	0
			WESTBURY	3	1.3
			WILLISTON PARK	1	0

Town of North Hempstead Service Requests via 311 - by Department

March 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	westbury	1	3.0	
				2	0	
		PI - Transportation/Mobility Mgmt Info			139	1.2
		PI - Volunteer	EAST HILLS	1	1.0	
			GREAT NECK PLAZA	1	4.0	
			PORT WASHINGTON	1	0	
		PI - Volunteer			3	1.7
	Project Independence			1,961	0.3	
Project Independence			1,961	0.3		
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		7	0	
		Tax - Call Back Request		7	0	
		Tax - Tax Bill Change		13	0	
		Tax - Tax Bill Change		13	0	
	Receiver of Taxes			20	0	
Receiver of Taxes			20	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		29	0.8	
		SWMA - Call Back		29	0.8	
		SWMA - Carting Complaints	FLORAL PARK CEN	1	1.0	
			GARDEN CITY PARK	1	0	
			MANHASSET	2	0.5	
				1	0	
		SWMA - Carting Complaints			5	0.4
		SWMA - Compost SR	CARLE PLACE	1	0	
			GREAT NECK	1	0	
			MINEOLA	2	0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0	
			THOMASTON	2	0	
			WESTBURY	1	0	
			SWMA - Compost SR			11
		SWMA - Garbage Not Picked Up	PORT WASHINGTON	2	0	
		SWMA - Garbage Not Picked Up			2	0
		SWMA - Long Island Green Homes	ALBERTSON	1	3.0	
			CARLE PLACE	1	1.0	
			GARDEN CITY PARK	1	1.0	
GREAT NECK	1		7.0			
HERRICKS	1		0			
NORTH NEW HYDE PARK	1		0			
PLANDOME	1		0			
PORT WASHINGTON	2		3.0			

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Long Island Green Homes	SEARINGTOWN	1	2.0		
			WESTBURY	2	12.5		
			WILLISTON PARK	2	0		
		SWMA - Long Island Green Homes			14	3.2	
		SWMA - Strange Odor	WESTBURY	1	0		
		SWMA - Strange Odor			1	0	
	Solid Waste Management				62	1.1	
	Sustainability Department	SWMA - Compost	ALBERTSON	1	0		
			CARLE PLACE	1	0		
			EAST WILLISTON	2	0		
			FLORAL PARK CENTRE	1	0		
			FLOWER HILL	1	0		
			GARDEN CITY PARK	1	0		
			GREAT NECK	2	0		
			MANHASSET	5	0		
			MINEOLA	4	0		
			MUNSEY PARK	1	0		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	2	0		
			PORT WASHINGTON	2	0		
			ROSLYN HARBOR	1	0		
			ROSLYN HEIGHTS	1	0		
			RUSSELL GARDENS	1	0		
			WILLISTON PARK	4	0		
			SWMA - Compost			31	0
			SWMA - Compost SR	MANHASSET	3	0	
				MINEOLA	1	0	
				ROSLYN HEIGHTS	1	0	
			SWMA - Compost SR			5	0
			SWMA - Long Island Green Homes	MANHASSET	2	2.0	
			SWMA - Long Island Green Homes			2	2.0
			SWMA - Rain Barrel	ALBERTSON	2	0	
				CARLE PLACE	2	0	
				EAST WILLISTON	4	0	
				GREAT NECK	3	0	
				GREAT NECK ESTATES	2	0	
				GREENVALE	1	0	
				MANHASSET	9	0	
				MINEOLA	9	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	MUNSEY PARK	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PLANDOME	2	0
			PORT WASHINGTON	4	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHTS	3	0
			RUSSELL GARDENS	1	0
			THOMASTON	1	0
			WESTBURY	5	0
			WILLISTON PARK	7	0
		SWMA - Rain Barrel		59	0
	SWMA - Recycling / STOP Call Back		5	0	
	SWMA - Recycling / STOP Call Back		5	0	
Sustainability Department			102	0.0	
Solid Waste Management			164	0.5	
Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up		55	0
		311 - SR Constituent Follow-up		55	0
		311 - Street Repaving Schedule Inquiry	MANHASSET	2	0
		311 - Street Repaving Schedule Inquiry		2	0
	311 Call Center			57	0
	Supervisor's Office	SupV - Airplane	ALBERTSON	1	0
			EAST HILLS	8	0
			EAST WILLISTON	4	0
			MANHASSET	9	0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	7	0
			ROSLYN ESTATES	4	0
			ROSLYN HARBOR	2	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	4	0
			SupV - Airplane		44
		SupV - Building Conference RSVP	MANHASSET	1	0
				1	0
		SupV - Building Conference RSVP		2	0
		SupV - Complaint - Other Employee	ALBERTSON	1	1.0
			NEW CASSEL	1	1.0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	2	3.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	ROSLYN HEIGHTS	1	1.0	
				2	3.5	
		SupV - Complaint - Other Employee			8	2.1
		SupV - Helicopter	ALBERTSON	2	0	
			EAST HILLS	1	0	
			GREAT NECK	4	0	
			MANHASSET	20	0	
			PLANDOME HEIGHTS	1	0	
			PORT WASHINGTON NORTH	5	0	
			ROSLYN ESTATES	2	0	
			WILLISTON PARK	4	0	
			manhasset	4	0	
				1	0	
			SupV - Helicopter			44
		SupV - Helicopter Nassau		2	0	
		SupV - Helicopter Nassau			2	0
		SupV - Thank You from Constituent	GARDEN CITY PARK	2	0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	1	0	
			MINEOLA	1	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	4	0	
			ROSLYN HEIGHTS	1	0	
		SupV - Thank You from Constituent			13	0
		SupV - Townstat Call Back	MANHASSET	3	0.3	
		SupV - Townstat Call Back			3	0.3
	Supervisor's Office			116	0.2	
Supervisor's Office			173	0.1		
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		1	0	
		Town Clerk - Bingo & Games of Chance			1	0
		Town Clerk - Birth Certificate		166	0	
		Town Clerk - Birth Certificate			166	0
		Town Clerk - Block Party Application		1	0	
		Town Clerk - Block Party Application			1	0
		Town Clerk - Codebook Supplement		3	0	
		Town Clerk - Codebook Supplement			3	0

Town of North Hempstead Service Requests via 311 - by Department

March 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Contracts & Bids		13	0
		Town Clerk - Contracts & Bids		13	0
		Town Clerk - Death Certificate		63	0
		Town Clerk - Death Certificate		63	0
		Town Clerk - Dog License		56	0
		Town Clerk - Dog License		56	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Events and Scheduling		1	0
		Town Clerk - Events and Scheduling		1	0
		Town Clerk - Fishing License		1	0
		Town Clerk - Fishing License		1	0
		Town Clerk - Going Out of Business		2	0
		Town Clerk - Going Out of Business		2	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Liquor License		1	0
		Town Clerk - Marriage Certificate		42	0
		Town Clerk - Marriage Certificate		42	0
		Town Clerk - Marriage License		93	0
		Town Clerk - Marriage License		93	0
		Town Clerk - Miscellaneous	GREAT NECK	1	0
			MANHASSET	1	0
			NEW CASSEL	1	1.0
			PORT WASHINGTON	1	0
				67	0.0
		Town Clerk - Miscellaneous		71	0.0
		Town Clerk - Parade Application		3	0
		Town Clerk - Parade Application		3	0
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		Town Clerk - Parking (Mary Jane Davies Green)		1	0
		Town Clerk - Parking Restrictions Removal Request		6	0
		Town Clerk - Parking Restrictions Removal Request		6	0
		Town Clerk - Peddler License		6	0
		Town Clerk - Peddler License		6	0
		Town Clerk - Secondhand Dealer License		5	0
		Town Clerk - Secondhand Dealer License		5	0
		Town Clerk - Solid Waste Management License		2	0
		Town Clerk - Solid Waste Management License		2	0

Town of North Hempstead Service Requests via 311 - by Department

March 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Taxi and Limousine License		2	0
		Town Clerk - Taxi and Limousine License		2	0
		Town Clerk - Tow Truck License		1	0
		Town Clerk - Tow Truck License		1	0
		Town Clerk - Town Board Questions		1	0
		Town Clerk - Town Board Questions		1	0
		Town Clerk - Waterways		4	0.2
		Town Clerk - Waterways		4	0.2
	Town Clerk			547	0.0
Town Clerk			547	0.0	
Summary			4,824	1.4	